

Accessibility Conformance Report

VPAT® Version 2.5

Based on VPAT® Edition: VPAT® 2.5 International (Revised February 2024)

Report Date: 10/27/2025

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Product Information

Name of Product/Version	Block SMOWL / 4.3.1
Report Date	10/27/2025
Product Description	<p>The Smowltech Monitoring Block is a web-based proctoring solution integrated into online learning platforms (e.g., Moodle). It enables secure supervision of remote exams by capturing audio, video, and screen activity, while providing real-time monitoring dashboards for supervisors and support resources for students.</p>
Contact Information	accessibility@smowltech.com
Notes	<p>The evaluation determined that the Smowltech Monitoring Block partially meets WCAG 2.2 Level AA conformance criteria.</p> <p>Strengths: Basic functionality is accessible via keyboard, most interactive elements are detected by screen readers, and support pages are available.</p> <p>Issues: Recurring color contrast failures, duplicated landmarks/roles, missing accessible names, and focus management issues in exam interfaces.</p> <p>Overall, the system requires targeted improvements to fully comply with WCAG 2.2 AA and Section 508 requirements.</p>
Evaluation Methods Used	WCAG-EM methodology with comprehensive automated and manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.1</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.2</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	Yes
<u>EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</u> <i>AND</i> <u>EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</u>	No

Terms

The terms used in the Conformance Level column are defined as follows:

Term	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The functionality of the product does not meet the criterion.
Not Applicable	The criterion is not applicable to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can be used for a criterion that will not be evaluated and may be removed from the report.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Tables 1 and 2 also document conformance with:

- **EN 301 549:** Chapter 9 - Web, Sections 10.0-10.4 of Chapter 10 - Non-web documents, and Sections 11.0-11.4 and 11.8.2 of Chapter 11 - Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation
- **Revised Section 508:** Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Table 1: Success Criteria, Level A

Note: WCAG 2.0 Level A contains 25 criteria. WCAG 2.1 adds 1 Level A criterion (2.1.4). WCAG 2.2 adds 1 Level A criterion (2.4.11).

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1 (Open Functionality Software) 11.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Partially Supports</p>	<p>Some icons have an aria-label, but others are marked as aria-hidden even though they are informative. Critical information (camera/microphone status) is not accessible to screen readers.</p> <hr/>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>No prerecorded audio-only or video-only content was identified in the monitoring block.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>There are no prerecorded videos with audio within the monitoring block.</p> <hr/>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>No prerecorded audiovisual content is used within the monitoring block.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Does Not Support</p>	<p>There are controls with the "button" role that lack an accessible name, and elements with aria-hidden that still receive focus, breaking the semantic and navigable relationship between elements.</p> <hr/>
<p><u>1.3.2 Meaningful Sequence</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Partially Supports</p>	<p>The tab order follows the visual sequence. Although pop-up messages are positioned outside the adjacent DOM structure, they do not interrupt keyboard navigation.</p> <p>The error tooltips are not sequentially located in the DOM next to the icon that triggers them, but since they do not interfere with the focus order or shift content, they do not create a semantic break for users relying on assistive technology.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Partially Supports</p>	<p>Although the pop-up messages include descriptive text, the status icons rely solely on shape/color until the user interacts, which affects users with low vision or color blindness.</p> <hr/>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Does Not Support</p>	<p>Error states rely on the color red and an icon without persistent text. There is no visible or accessible message that does not depend on color or a tooltip.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The widget does not play audio automatically. It only captures the user's microphone, so providing audio controls is not necessary.</p> <hr/>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>All widget content and controls are reachable and operable using the keyboard without requiring a mouse.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>The user can navigate within the widget and return to the main content without getting trapped. No focus lock areas were detected.</p> <hr/>
<p><u>2.1.4 Character Key Shortcuts</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>The widget does not use single-character keyboard shortcuts.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The widget does not have its own timer that limits interaction. Time management depends on the exam in Moodle and is outside the widget's control.</p> <hr/>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>There are no animations, automatic scrolling, or moving visual content that require pausing. The real-time portion of the widget is functional and does not interfere with the user.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>It does not contain elements that flash more than 3 times per second or active animations.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Web: Not Applicable</p>	<p>The widget does not contain repetitive blocks or internal navigation that would require a skip mechanism. It is embedded within an external page (Moodle), which is responsible for meeting this criterion.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.2 Page Titled</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The widget does not define the page title; this responsibility lies with the hosting platform (Moodle).</p> <hr/>
<p><u>2.4.3 Focus Order</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Partially Supports</p>	<p>The keyboard navigation order respects the widget's visual layout. Elements are reachable via TAB in a predictable manner.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Partially Supports</p>	<p>Links and buttons have a clear purpose based on their context and/or aria-label. There are no ambiguous or generic links such as “click here.”</p> <hr/>
<p><u>2.5.1 Pointer Gestures</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>No complex gestures are required; all functions have a single click/key alternative.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.2 Pointer Cancellation</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>The widget's control actions are only triggered on click release (mouseup) and can be easily canceled before confirmation. There is no unexpected activation on press.</p> <hr/>
<p><u>2.5.3 Label in Name</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Some controls, such as the "X" button, have an accessible name ("Icon close") that does not match what the user visually perceives ("Cerrar" or close symbol). A natural and consistent name should be used.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.4 Motion Actuation</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>The widget does not use device motion interaction. All actions are performed via click or keyboard.</p> <hr/>
<p><u>3.1.1 Language of Page</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The SMOWL widget does not define the page language. That configuration is the responsibility of the host (e.g., Moodle).</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>No element in the widget changes context just by receiving focus. All interactions require explicit user action (click or key).</p> <hr/>
<p><u>3.2.2 On Input</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>There are no unexpected context changes when interacting with the widget's controls. The user maintains control over the flow and navigation.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.6 Consistent Help</u> <i>(Level A)</i></p> <hr/> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Not Evaluated</p>	<p>—</p>
<p><u>3.3.1 Error Identification</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>Errors are presented with clear text linked to the relevant control. The user can identify the issue visually without relying solely on color or icons.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> <i>(Level A)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The widget does not include input fields or instructions required to complete data entry actions.</p> <hr/>
<p><u>3.3.7 Redundant Entry</u> <i>(Level A)</i></p> <hr/> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Information provided in previous steps (e.g., email address) is automatically reused without being requested again.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>For WCAG 2.0, 2.1, EN 301 549, and the Revised 508 Standards, the September 2023 errata update states that this criterion is always supported. See the editorial errata for WCAG 2.0 and WCAG 2.1.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Does Not Support</p>	<p>There are controls with role="button" that lack an accessible name (via aria-label or text), and elements marked as aria-hidden="true" that still receive focus (via tabindex). This creates inconsistencies for screen readers and breaks the correct exposure of name, role, and state.</p> <hr/>

Table 2: Success Criteria, Level AA

Note: WCAG 2.0 Level AA contains 13 criteria. WCAG 2.1 adds 7 Level AA criteria. WCAG 2.2 adds 6 Level AA criteria.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>No live audio is transmitted to the user; only their microphone is captured. There is no spoken content that would require live captions.</p> <hr/>
<p><u>1.2.5 Audio Description (Prerecorded)</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>No prerecorded videos with audio are used within the monitoring block.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>The product is designed for desktop use only, so orientation is not relevant in the workflow.</p> <hr/>
<p><u>1.3.5 Identify Input Purpose</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>The widget does not contain form fields where the user enters personal or text data.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Does Not Support</p>	<p>A contrast ratio of 3.48 for the icon that functions as a button within the blue area does not meet the minimum 4.5:1 requirement. This affects legibility for users with low vision, cataracts, or reduced screen brightness.</p> <hr/>
<p><u>1.4.4 Resize Text</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>When zoomed to 200%, the text remains legible, no information is lost, no essential content is cut off, and the controls remain accessible.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.5 Images of Text</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Evaluated</p>	<p>No images of text used except for Smowltech logo which is exempt as it's branding.</p>
<p><u>1.4.10 Reflow</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>The SMOWL block is designed exclusively for desktop use and is not intended for screens ≤ 320 px.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Interactive icons and status indicators have a contrast ratio of 3:1 or higher against the background, meeting the minimum threshold according to WCAG 2.2.</p> <hr/>
<p><u>1.4.12 Text Spacing</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>The block supports changes in line height, letter spacing, word spacing, and paragraph spacing without loss of content or overlap. Tested using the WCAG Text Spacing tool.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>The pop-up content (error message) remains visible while interacting with it, can be closed using the keyboard, does not disappear automatically, and does not block essential content.</p> <hr/>
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Web: Not Applicable</p>	<p>The widget is functional and focused within a larger context. It does not include its own navigation or multiple content areas that would require alternative access methods.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Partially Supports</p>	<p>Labels are functional, but some use generic names like “Icon close” instead of “Close.” There are no visible or semantic headings to structure the content.</p> <hr/>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>All interactive elements display a visible focus indicator during keyboard navigation. There is no loss of focus or hidden focused elements.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.11 Focus Appearance (Minimum)</u> <i>(Level AA)</i></p> <hr/> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Not Evaluated</p>	<p>The visible focus indicator meets minimum contrast and size requirements in most cases, but some icons and interactive areas have insufficient focus visibility against certain backgrounds.</p> <hr/>
<p><u>2.4.12 Focus Not Obscured (Minimum)</u> <i>(Level AA)</i></p> <hr/> <p>Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Evaluated</p>	<p>When sticky header is present, focused elements are not obscured. Tested with keyboard navigation through all pages.</p>
<p><u>2.5.7 Dragging Movements</u> <i>(Level AA)</i></p> <hr/> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Not Evaluated</p>	<p>Drag-and-drop file upload has alternative 'Browse files' button. No functionality requires dragging.</p>
<p><u>2.5.8 Target Size (Minimum)</u> <i>(Level AA)</i></p> <hr/> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Not Evaluated</p>	<p>Most interactive elements meet 24x24px minimum. Issue: Close icon (×) on error messages is 16x16px, below the minimum target size.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The widget content does not switch languages within itself. All content is in a single language. Language control is handled by the LMS or browser.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Web: Not Applicable</p>	<p>The widget does not have its own navigation system. This criterion falls under the responsibility of the containing page (e.g., Moodle).</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p> <p>Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Web: Supports</p>	<p>Los controles y funciones del widget se identifican de forma uniforme y predecible. No hay cambios de nombre o iconos para funciones iguales.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Supports</p>	<p>Error messages include clear suggestions to resolve the issue (e.g., unblock the camera). There are no errors without contextual help.</p> <hr/>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</p>	<p>Web: Not Applicable</p>	<p>The widget does not handle critical data or perform transactions that require confirmation or special review.</p> <hr/>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.8 Accessible Authentication (Minimum)</u> <i>(Level AA)</i></p> <hr/> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Not Evaluated</p>	<p>Password requirements clearly stated before input. Document format requirements listed before upload.</p>
<p><u>4.1.3 Status Messages</u> <i>(Level AA)</i></p> <hr/> <p>Also applies to:</p> <p>EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	<p>Some automatically displayed messages (such as camera or microphone errors) are not announced using aria-live or role="alert", and therefore go unnoticed by screen reader users.</p> <hr/>

Table 3: Success Criteria, Level AAA

Note: Level AAA Success Criteria have not been evaluated in this report. Per WCAG 2.2, conformance with Level AAA is not required for full conformance.

Revised Section 508 Report

Note: Section 508 criteria from Chapter 5 (501.1, 504.2) and Chapter 6 (602.3) that reference WCAG 2.2 success criteria are documented in the WCAG 2.2 Report section above.

[Chapter 3: Functional Performance Criteria \(FPC\)](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 4: Hardware](#)

Notes: Not applicable. This product does not provide this functionality.

Chapter 5: Software

Criteria	501.1 Scope – Incorporation of WCAG 2.0 AA
Conformance Level	See WCAG 2.x section
Remarks	<i>See information in WCAG 2.x section</i>
Criteria	502 Interoperability with Assistive Technology
Conformance Level	<i>Heading cell - no response required</i>
Remarks	<i>Heading cell - no response required</i>
Criteria	502.2.1 User Control of Accessibility Features
Conformance Level	Supports
Remarks	There is good keyboard accessibility and visible focus, but adjustments are needed in aria-labels and status announcements for full screen reader compatibility.
Criteria	502.2.2 No Disruption of Accessibility Features
Conformance Level	Supports
Remarks	The widget does not interfere with the accessibility features of the browser or operating system. All assistive tools can function correctly within its context.
Criteria	502.3 Accessibility Services
Conformance Level	<i>Heading cell - no response required</i>
Remarks	<i>Heading cell - no response required</i>

Criteria	502.3.1 Object Information
Conformance Level	Partially Supports
Remarks	Some controls have accessible names, but the status icons (camera, microphone) do not expose name or state accessibly. Dynamic messages do not use aria-live.
Criteria	502.3.2 Modification of Object Information
Conformance Level	Does Not Support
Remarks	Controls do not consistently expose their roles and states correctly to assistive technologies. Status icons and dynamic messages do not communicate state changes through ARIA or any other accessible mechanism.
Criteria	502.3.3 Row, Column, and Headers
Conformance Level	Does Not Support
Remarks	The widget does not use tables with headers or cells. However, dynamic state changes should be announced using aria-live, which is still pending.
Criteria	502.3.4 Values
Conformance Level	Does Not Support
Remarks	When objects have values (e.g., "active/inactive"), the widget does not clearly expose those values or their programmatic ranges to assistive technologies.

Criteria	502.3.5 Modification of Values
Conformance Level	Does Not Support
Remarks	State values (such as “camera connected”, “microphone unavailable”) change visually but cannot be accessed or modified through assistive technologies. There are no attributes like aria-valuenow or states announced using aria-live.
Criteria	502.3.6 Label Relationships
Conformance Level	Not Applicable
Remarks	There are no “label ↔ control” pairs between distinct components (no aria-labelledby is used). Where names are provided, they rely on aria-label, which does not establish relationships between components.
Criteria	502.3.7 Hierarchical Relationships
Conformance Level	Partially Supports
Remarks	The DOM hierarchy is generally correct, but there are aria-hidden elements that remain focusable, which may obscure parent-child relationships in the accessibility tree.
Criteria	502.3.8 Text
Conformance Level	Supports
Remarks	The widget text (messages, links, and labels) is standard HTML content and can be programmatically determined (AT can retrieve content and attributes). Notification of dynamic changes is evaluated separately (502.3.4 / 4.1.3).

Criteria	502.3.9 Modification of Text
Conformance Level	Not Applicable
Remarks	The widget does not include user-editable text fields (there are no inputs for entering text). If such fields are added in the future, they must be programmatically adjustable by assistive technologies.
Criteria	502.3.10 List of Actions
Conformance Level	Partially Supports
Remarks	The main actions are exposed, but in some cases assistive technologies cannot detect the available action due to incomplete semantics.
Criteria	502.3.11 Actions on Objects
Conformance Level	Partially Supports
Remarks	Buttons like Close/Refresh can be activated, but there are interactive elements with incomplete semantics or aria-hidden while still focusable, which prevents assistive technologies from triggering actions in all cases.
Criteria	502.3.12 Focus Cursor
Conformance Level	Partially Supports
Remarks	Focus works and is visible, but focusable elements with aria-hidden may prevent assistive technologies from correctly tracking focus.

Criteria	502.3.13 Modification of Focus Cursor
Conformance Level	Partially Supports
Remarks	Focus can be operated, but assistive technology cannot always set it programmatically on all elements due to interactive components that are still focusable while marked aria-hidden. To correct this: either remove focusability from aria-hidden elements or remove aria-hidden from interactive ones.
Criteria	502.3.14 Event Notification
Conformance Level	Does Not Support
Remarks	State changes (e.g., camera/microphone) and error messages appear visually but are not announced to screen readers (missing aria-live/role="alert" or equivalent events).
Criteria	502.4 Platform Accessibility Features
Conformance Level	Not Applicable
Remarks	Applies to platforms and platform software (e.g., OS/browser). The SMOWL widget is an application running on top of the platform, so this requirement does not apply to it.
Criteria	503 Applications
Conformance Level	<i>Heading cell - no response required</i>
Remarks	<i>Heading cell - no response required</i>

Criteria	503.2 User Preferences
Conformance Level	Not Applicable
Remarks	It is a web application isolated from the platform and, by exception, is not required to inherit OS preferences (such as color, contrast, typography, font size, or focus cursor). However, it does respect the browser's zoom and text scaling settings.
Criteria	503.3 Alternative User Interfaces
Conformance Level	Not Applicable
Remarks	The widget does not provide or emulate an alternative user interface (e.g., screen reader, magnifier, voice control). It depends on the standard UI of the browser/platform.
Criteria	503.4 User Controls for Captions and Audio Description
Conformance Level	<i>Heading cell - no response required</i>
Remarks	<i>Heading cell - no response required</i>
Criteria	504 Authoring Tools
Conformance Level	<i>Heading cell - no response required</i>
Remarks	<i>Heading cell - no response required</i>

Criteria	504.2 Content Creation or Editing (if not authoring tool, enter 'not applicable')
Conformance Level	Not Applicable
Remarks	The SMOWL widget is not an authoring tool and does not create or edit content. Section 504.2 requires authoring tools to enable creation/editing of content in conformance with WCAG 2.0 A/AA, which does not apply here.
Criteria	504.3 Prompts
<i>Conformance Level</i>	<i>Heading cell - no response required</i>
<i>Remarks</i>	<i>Heading cell - no response required</i>
Criteria	504.4 Templates
<i>Conformance Level</i>	<i>Heading cell - no response required</i>
<i>Remarks</i>	<i>Heading cell - no response required</i>

[Chapter 6: Support Documentation and Services](#)

Notes: Not applicable. This product does not provide this functionality.

EN 301 549 Report

EN 301 549 V3.2.1 (2021-03) is the European standard for accessibility requirements for ICT products and services. The standard is harmonized with WCAG 2.1 and includes additional requirements for hardware, software, and documentation.

Chapters 9, 10, 11, and 12 reference WCAG 2.1 criteria and are documented in the WCAG 2.2 Report section above with corresponding EN 301 549 clause numbers.

[Chapter 4: Functional performance statements](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 5: Generic requirements](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 6: ICT with two-way voice communication](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 7: ICT with video capabilities](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 8: Hardware](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 9: Web](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 10: Non-web documents](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 11: Software](#)

Notes: Not applicable. This product does not provide this functionality.

[Chapter 12: Documentation and support services](#)

Notes: Not applicable. This product does not provide this functionality.

Chapter 13: ICT providing relay or emergency service access

Notes: Not applicable. This product does not provide this functionality.

Legal Disclaimer

Disclaimer: This Accessibility Conformance Report (ACR) is based on an evaluation conducted at the time of testing. The findings represent the product's accessibility status as of **10/27/2025**.

This report does not constitute legal advice. The vendor or organization makes no guarantees regarding the accuracy or completeness of the information contained herein. Regular re-evaluation and updates are recommended to maintain compliance as the product evolves and standards change.

Questions: For questions or clarifications regarding this report, please contact the evaluation team listed in the Product Information section above.

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